

## **Daisy Business Select Extra**

## **Inclusive Calls Fair Usage Policy (FUP)**

Our fixed lines and calls Business Select Extra packages include inclusive calls to UK 01, 02, 03 and headline UK mobile (O2 (FM1), EE (FM3 & F4), Vodafone (FM5), and Three (FM6)) numbers subject to the fair usage policy as described below.

Packages are based on fixed single lines only and cannot be applied to multi-lines, any type of ISDN or other lines and calls products. Inclusive minutes will apply to the line number provided or specified in the contract only and cannot be shared across any other numbers.

The combined number of minutes to UK 01, 02, 03 numbers must not exceed 4,000 minutes in each calendar month and calls to UK mobile (O2, Vodafone, EE and Three) must not exceed 1,000 minutes.

Single Lines provided with inclusive calls shall not be used by automated and nonhuman operators. Daisy reserve the right to suspend the service without prior notice and/or remove this offer and charge retrospectively for ALL call usage should the terms of the FUP be broken or if we suspect the service is being used to generate AIT (artificially inflated traffic), or if the service is suspected to be used for the involvement in fraud, illegal activity, terrorism and arbitrage.

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