

# Daisy Hosted Voice - Fair Usage Policy

## Terms and Conditions

Inclusive within the Daisy Hosted Voice license is a 5000 minute call bundle. This is made up of up to 2,500 minutes per subscription per month of calls to 01, 02 and 03 are free. The number of calls to 03 must not exceed 15% of the total number of calls made by the user. And up to 2,500 minutes per subscription per month of calls to UK mobiles (FM1, FM3, FM4, FM5 and FM6) are free.

The threshold is applied at the company level, not at the level of the individual subscriptions. For example, if a company has 4 subscriptions, it will get up to 10,000 free minutes to 01, 02 and 03 and 10,000 free minutes to mobile, both of which can be pooled across any of the individual subscriptions. Where these conditions are exceeded the calls will be rated standard IP rates.