



daisy.

COMMUNICATIONS

Meeting your business' voice, connectivity, mobile, phone system and cloud needs



daisycomms.co.uk | 0800 040 8888

A message from our CEO



Technology, and the world, is changing rapidly. At Daisy, we help over 80,000 customers embrace these changes to manage and grow their business by providing tailored business communications solutions to help them connect better with their customers, partners, suppliers and teams.

We offer consumable, business-grade solutions, including connectivity, mobility, voice, networking and phone systems, both physical and hosted in the Cloud. We combine these with experienced, helpful people to support customers with their communications needs, now and as they grow.

As the UK's largest independent provider of telecoms services, we work with all the major telecommunications providers and networks, as well as all the key vendors and suppliers, meaning we'll always be able to deliver a solution that is both fit for purpose and at the most competitive rates.

Our friendly, UK-based, 24/7 service teams are on hand to help customers throughout their journey with Daisy Communications, should they ever experience a problem, require support, or need assistance in managing their telecoms estate. We offer an online portal allowing customers to manage elements of their account and view and control their billing.

Our 4.6 score on Trustpilot as well our Customer Satisfaction rating and Net Promoter Score, both well above industry standard, are testament to the commitment and dedication of our teams in delivering excellence.

Thank you for choosing Daisy.

Dave McGinn

To find out more, visit our website www.daisycomms.co.uk or call us today on **0800 040 8888**.

Who we are



UK's #1 independent provider of voice, connectivity, mobile, phone system, and cloud services



84,000 direct UK customers



20+ years' experience delivering business communications



550 people across five UK locations



Largest B2B mobile base outside of the major UK networks



Carrier agnostic with unique commercial agreements with major suppliers



★ Trustpilot

Rated 4.5 out of 5 on Trustpilot with more than 3,000 verified reviews



Dedicated account management



24/7/365 UK-based faults team

Connectivity

We know how important fast and reliable internet access is to doing more online, which is why we've got plenty of options to suit every business of every size and budget.

From a basic ADSL connection to an ultrafast fibre broadband solution, our business-grade services won't be slowed down by residential traffic and they all come readily equipped with cybersecurity protection.

We only work with UK businesses to ensure we focus on creating broadband services designed solely for business use. During business working hours, our network prioritises and transports your traffic efficiently to ensure you're always on.

We're also one of only a few providers to sign up to Ofcom's Voluntary Codes of Practice on Business Broadband Speeds, meaning we'll provide you with upfront and transparent speed estimates so you can be sure you're getting the right broadband service to meet your needs.



Why Daisy for Connectivity?

- We're an independent provider, and we aggregate the best business broadband services from suppliers including TalkTalk and BT
- We'll monitor your service 24/7/365 to keep you protected from potential cyber-attacks and malicious activity
- For more than 25 years, we've owned and operated a core network to ensure our customers receive quality broadband services

Our partners



TalkTalk
Business
Partners



“ Uploads sometimes used to take a whole day, but thanks to this revised solution, it takes five minutes – you cannot put a price on something like that. It has significantly increased staff productivity. I get fewer complaints that things aren't working in the office and it has made things a lot smoother throughout the entire company. ”

- Electrical Testing Ltd

Mobility

Work isn't confined to the office anymore, so make sure you're getting the most from your smartphone with our wide range of tariffs.

We're an independent provider meaning you'll get the latest devices from world-leading manufacturers such as Samsung, Apple, and Huawei. Combine that with a choice of Vodafone, O2 or EE and rest assured, we can get you some of the most competitive prices in the market.

What's more, with our online MyAccount platform, you can easily manage your mobile fleet, set usage caps, check your bill and more.



Why Daisy for Mobility?

- We have a range of tariffs – including 5G services – tailored to wherever you work and the coverage in the area. Plus, unlike most providers, we can combine multiple tariffs from different networks on one single bill, helping make your life easier
- Outside of the major mobile networks, we have the largest B2B mobile base
- Whatever your business mobile needs are, we can create a tailored solution for you. Whether it's a flexible payment option such as mobile leasing to mid-month add-ons, you can be confident that we're big enough to deliver, but small enough to care

Our partners



“ We've had no problems since the deployment, and our new devices have been welcomed by all users. The cost reductions have been a real highlight as we are now able to reinvest this money into supplying vital learning resources for our students. ”

- Accrington & Rossendale College

| Voice

Never miss a call and stay connected to your customers, suppliers and teams with our tailored business phone line services.

Whether you want a standard ISDN line or want to dip your toe into the cloud with a SIP trunking solution, we've got a range of products to suit you.

What's more, with our Select Services, you'll be able to personalize your phone lines and our Fraud Guardian add-on will keep an eye on your services for any malicious activity.



Why Daisy for Voice?

- For more than 19 years, we've used Tier 1 carriers and networks to ensure our customers receive quality voice services
- Manage your account with our online account management platform – Daisy MyAccount – and get the information you need, when and how you want it
- We offer expert support to help you move from line rental and ISDN services to internet-based solutions such as VoIP and SIP and, we're one of only a small number of UK providers that are actively part of industry planning meetings regarding the PSTN switch off, so you know you're in safe hands

Our partners



“ We initially chose Daisy to provide our communications services because they were the most cost-effective option, and they continue to be so. Daisy worked with us to get us the best deal on the solutions we needed at the best price. ”

- Mail Boxes Etc

| Telephony

Stay ahead of the curve with our market-leading business VoIP product, Daisy Hosted Voice (DHV). Highly resilient and secure, the next-generation phone system runs over the internet rather than copper wires. Offering maximum call quality and with your system hosted in the cloud, this flexible and scalable solution opens up a world of possibilities for your business.

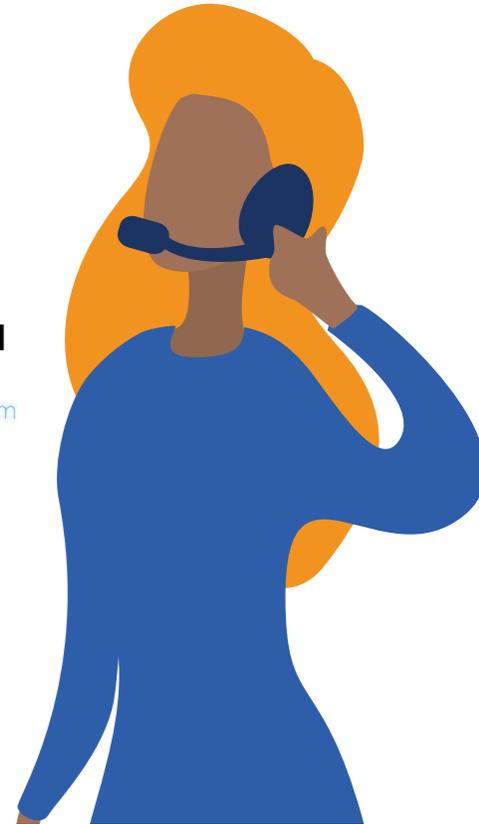
Take advantage of a business-grade phone system that's easy to configure, requires no expensive maintenance or running costs and you pay for what you use on a per-user basis!

If you'd rather stay with a PBX on-premise system, our Mitel phone systems could be the perfect solution for you. As the UK's largest Mitel partner, we've got the knowledge to help you choose a feature-rich system to enable your business to communicate effectively and efficiently.

Why Daisy for Telephony?

- DHV offers built-in business continuity and disaster recovery capabilities with call re-routing functionality
- Run over Gamma's highly-resilient infrastructure, it's a highly reliable service with guaranteed 99.9% uptime backed by robust service level agreements (SLAs)
- For more than 18 years we've worked with the likes of Gamma, Mitel and Avaya to provide quality phone systems to our customers

Our partners



“ All our staff now have individual feature-rich handsets which allow them to do things like transfer, hold or record calls, which makes managing calls much easier. The easy-to-use online portal also allows us to manage the system ourselves so there is no need to wait for an engineer to visit. The other obvious benefit we've seen has been the cost savings. Now all our calls are delivered over the internet in HD quality, yet our monthly call expenditure has been reduced. ”

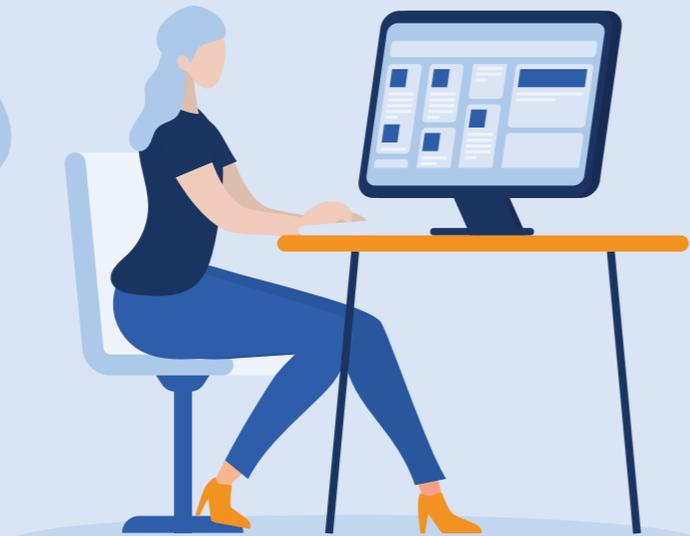
- Handel & Hendrix London

Networking

Our dedicated internet solutions are highly-secure, fast, and reliable. With our Ethernet products, you can choose from a variety of connections, depending on what your business needs.

If your business relies on its data connection and downtime isn't an option, our unlimited, symmetrical networking solutions are the perfect option. Whether you want a connection that provides a guest network, a full fibre leased line or you want to connect two offices on one network, we've got a product for you.

Enhance and upgrade your business communications with one of our highly-secure, fast and reliable Ethernet services and ensure you always get the speeds you pay for.



Why Daisy for Networking?

- During business working hours, your traffic is managed and transported most efficiently to ensure your connection doesn't slow during peak times
- All of our Ethernet products come with service availability up to 99.93% and are backed by robust SLAs to ensure in the unlikely event of a fault, you're back up and running quickly
- All of our Ethernet services come with distributed denial of service (DDoS) protection as standard and we'll monitor your service 24/7/365

Our partners

TalkTalk
For Everyone

CityFibre

Virgin
BUSINESS



“ The difference the leased line has made to the school has been nothing short of amazing. So much so that Bungay High School is about to become one of the first schools in Suffolk to move our entire infrastructure to the cloud. This has only been made possible thanks to the connectivity solution, which is backed up by robust service level agreements, which Daisy provides us with. ”

- Bungay High School

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