



Connecting a pop-up hospital through the COVID-19 outbreak

The Background

When the COVID-19 pandemic hit, the NHS set up pop-up hospitals to protect the nation, but with patients due to arrive in two days, they needed connectivity immediately.

The Challenge

To deal with the climbing number of patients at the onset of the pandemic, the NHS needed more healthcare facilities— and fast. Our suppliers technology was chosen to connect the pop-up Nightingale hospital in Cardiff.

It was absolutely critical that they stayed connected; an outage or dip in bandwidth would be incredibly dangerous for patients. Furthermore, they had no idea how long they would need the facilities; so a flexible contract was key.

The Solution

The solution was the technology behind Daisy Instant, a combination of rapid deployment, resilience, and flexibility that the NHS needed. On the same Friday as requested, a huge batch of Multi-network SIMs was delivered to the hospital site, which was then tested

and deployed on Saturday—giving the hospital 4G connectivity right away, with unsteered SIMs that stay connected to the best business-grade networks. All with tariffs that automatically adjusted to their data usage.

The Result

When Sunday came and the hospital began accepting patients, they had the connectivity they needed to carry out administration tasks, run telehealth services, and access crucial data—all while staying safe from network outages and connected to the strongest networks.

And they could rest easy knowing they were protected from overages without being locked into an expensive contract—which freed them to focus on battling COVID-19.