

Daisy Hosted Voice

Inclusive Calls Fair Usage Policy (FUP)

Inclusive within the Daisy Hosted Voice license is a 5,000 minute call bundle. This is made up of up to 2,500 minutes per subscription per month of calls to 01, 02 and 03. The number of calls to 03 must not exceed 15% of the total number of calls made by the user. And up to 2,500 minutes per subscription per month of calls to UK mobiles (O2 (FM1), EE (FM3 & F4), Vodafone (FM5), and Three (FM6)).

The inclusive call bundle is applied at company level, not at the level of the individual subscriptions. For example, if an account takes 4 subscriptions, the account will get up to 10,000 free minutes to 01, 02 and 03 and up to 10,000 free minutes to mobile, both of which can be pooled across any of the individual subscriptions. Where these conditions are exceeded the calls will be rated standard IP rates.

Subscriptions provided with inclusive calls shall not be used by automated and nonhuman operators. Daisy reserve the right to suspend the service without prior notice and/or remove this offer and charge retrospectively for ALL call usage should the terms of the FUP be broken or if we suspect the service is being used to generate AIT (artificially inflated traffic), or if the service is suspected to be used for the involvement in fraud, illegal activity, terrorism and arbitrage.