

3 Months Free on Agent Web Chat when Customers sign up to a new contract for Daisy Hosted Voice User Licences (“Offer”)

Offer Terms and Conditions

The following terms and conditions govern the Offer.

1. **Eligibility.** The Offer is only available to business customers who have signed up to a new contract from Daisy Communications Limited (“Daisy”) for Daisy Hosted Voice User Licences, such services are subject to status and there are minimum requirements (“Eligible Customers”) between 1 October 2022 and 31 March 2023, or until the Offer is withdrawn by Daisy (whichever is earlier) (“Offer Period”).
2. **How to participate.** Eligible Customers must sign up to Daisy Hosted Voice User Licence for a minimum term of 36 months, customers whose orders are not successful and/or whose orders are not accepted by Daisy within the Offer Period are not eligible (“Qualifying Order”).
3. **Offer Contents.** Eligible Customers who sign up to a Qualifying Order will receive 3 months of the Agent Web Chat licence which will provide additional functionality within the Daisy Hosted Voice User Licence (“Agent Web Chat Services”) for free (“Free Period”). The Agent Web Chat Services will be provided to Eligible Customers who sign up to a Qualifying Order automatically on connection of the Daisy Hosted Voice User Licences.
4. **Free Period.** Eligible Customers may terminate the Agent Web Chat Services at any time without charge by serving 30 days’ notice to Daisy prior to the expiry of the Free Period. If the Eligible Customer has not terminated the Agent Web Chat Services prior to the expiry of the Free Period, Eligible Customers shall be charged in accordance with the Daisy Terms and Conditions (as defined below), such Agent Web Chat Services shall then continue until terminated by the Eligible Customer at any time on 30 days’ written notice to Daisy.
5. **Amending or withdrawing the Offer.** Daisy reserves the right to withdraw or amend this Offer at any time. Qualifying Orders must be entered into during the Offer Period and, in any event, before the Offer is withdrawn.
6. **Non-transferable.** This Offer can only be redeemed against the Customer’s account and cannot be used to pay for or off-set any other fees, charges or costs, nor any other Daisy account balances. There are no cash alternatives.
7. **Daisy Terms and Conditions apply.** These Offer Terms and Conditions apply in addition to the Daisy Terms and Conditions for the provision of Equipment, Maintenance Services, Consultancy Services, Hosting Services, Conference Calling Services, DDSP Services, WiFi Services, Daisy Fraud Guardian and Fixed Network Services available at <https://daisycomms.co.uk/terms-conditions/> (“Daisy Terms and Conditions”).
8. This Offer cannot be used in conjunction with any other offer without the consent of Daisy.

9. If any provision of these Offer Terms and Conditions is held invalid by any law, rule, order or regulation of any government, or by the final determination of any court of a competent jurisdiction, such invalidity shall not affect the enforceability of any other provision not held to be invalid.
10. These Offer Terms and Conditions are governed by English law and is subject to the exclusive jurisdiction of the English courts.
11. Promoter: Daisy Communications Limited, Lindred House, 20 Lindred Road, Brierfield, Lancashire, BB9 5SR