

| Business Assurance Terms and Conditions Nov 2022

Please refer to our Terms and Conditions at www.daisycomms.co.uk/terms-conditions

1. Introduction

1.1. These Business Assurance Terms and Conditions form part of the Contract between the Company and the Customer and apply in addition to the Daisy Terms and Conditions for the Provision of Equipment, Maintenance Services, Consultancy Services, Hosting Services, Conference Calling Services, DDSP Services, WiFi Services, Daisy Fraud Guardian and/or Fixed Network Services – Jan 2022 (the “Underlying Terms and Conditions”).

1.2. Except where set out below, capitalised terms shall be given the meaning ascribed to them in the Underlying Terms and Conditions.

1.3. The Company may take any of the actions specified under clause 15 of the Underlying Terms and Conditions, including terminating or suspending the Fixed Network Services if you do not comply with the terms as set out.

1.4. The Company may amend, modify, or replace these Business Assurance Terms and Conditions at any time by amending the relevant page on our website (<https://daisycomms.co.uk/terms-conditions/>). The Customer is responsible for monitoring the website periodically, for any changes made. Some of the provisions contained may also be superseded by conditions or notices published elsewhere on our website or communicated to you in any other way.

2. Business Assurance

2.1. The Company agrees that no Charge will be incurred by the Customer for Openreach engineer call out Charges for lines that have an associated Business Assurance Charge (subject to the Customer making reasonable use of the Business Assurance service).

2.2. The Company reserves the right at its sole discretion to terminate the Business Assurance service on 30 days’ notice.