



# TP Link MR6400/MR600 SIP ALG switch-off guide

For the VoIP application, your Internet Service Provider (ISP) may ask you to disable SIP ALG on your modem router. Please refer to the following steps to complete the configuration.



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#### Step One

Firstly, check that you are connected to the router and Wi-Fi network. Type in **192.168.1.1** in the internet search bar of your browser window, to bring up the TP Link Login page.

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|-----------------------------------------|----------------------------------------------------------|---|----|---|---|---|
| $\ \ \leftrightarrow \ \ \Box \ \ \Box$ | A Not secure   192.168.1.1                               | ß | \$ |   | 1 | : |
| Google Hangouts                         | 💽 Intouch 🔢 FLIP 🚍 ANVIL 🙍 Cirrus 🕰 Horizon 🕒 Pangea Hub |   |    |   |   |   |
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|                                         | tp-link English                                          | ~ |    |   |   |   |
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|                                         |                                                          |   |    |   |   |   |
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|                                         |                                                          |   |    |   |   |   |
|                                         | PI S Edigot password2                                    |   |    |   |   |   |
|                                         | Log In                                                   |   |    |   |   |   |
|                                         |                                                          |   |    |   |   |   |
|                                         | Log to with 1P-Link to                                   |   |    |   |   |   |
|                                         |                                                          |   |    |   |   |   |
|                                         |                                                          |   |    |   |   |   |
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|                                         | JUNKOPU JUUKops Wreless N 4G LTE Kouler App              |   |    |   |   |   |

#### **Step Two**

Sign in with the default password which is set as '**admin**' and the below home page should be displayed.



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### **Step Three**

Then click on 'Advanced' in the top search options. Then find and select 'Nat Forwarding' from the list of options on the left-hand column.

Deselect 'SIP ALG' from the list as displayed below.

|      | Ptp-link            | Quick Setup Bas     | ic Advanced | English 🗸 | Eog out | 사<br>Reboot |
|------|---------------------|---------------------|-------------|-----------|---------|-------------|
| 0    | C Search            |                     |             |           |         |             |
|      | O NAT Forwarding    | ALG                 |             |           |         |             |
|      |                     | PPTP Pass-through:  | C Enable    |           |         |             |
|      | - ALG               | L2TP Pass-through:  | Enable      |           |         |             |
|      | - Virtual Servers   | IPSec Pass-through: | C Enable    |           |         |             |
|      | - Port Triagering   | FTP ALG:            | C Enable    |           |         |             |
|      |                     | TFTP ALG:           | @ Enable    |           |         |             |
|      | - DMZ               | H323 ALG:           | C Enable    |           |         |             |
|      | - UPnP              | SIP ALG:            | Enable      |           |         |             |
| 20 S |                     | RTSP ALG:           | C Enable    |           |         |             |
|      | C Parental Controls |                     |             |           | Save    |             |
|      |                     |                     |             |           |         |             |